



Dealing account

Key features

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Aims

A Dealing account is a savings vehicle designed to help you grow your money. It lets you select and manage an investment portfolio from a wide range of choices including shares, funds, investment trusts, ETFs, bonds and gilts.

The account is fully flexible, meaning you can make unlimited one-off or regular payments into it. You can also withdraw your money at any time. But because of this flexibility, it has no tax perks.

With other providers, a Dealing account may also be known as a General investment account (GIA) or Trading account.

Your commitment

Ensure that you understand the features, benefits and risks of our Dealing account, so that you can be sure it will meet your needs and expectations.

Agree to be bound by our Dealing account terms and conditions, and pay the charges set out in the Dealing account charges & rates.

Regularly review whether our Dealing account remains appropriate.

Risks

- The value of investments held in your Dealing account and the income you receive from them can fall as well as rise. This means you may get back less than the amount you invested.
- Past performance isn't an indication of future performance, and some investments need to be held for the long term to achieve a return.
- You'll be able to deal in a range of investments. Some investments carry a higher degree of risk than others.
- We don't provide investment advice, as we're an execution-only service. We do provide information about investments, but this is designed to help you make your own investments decisions and isn't a recommendation.
- If the value of your Dealing account is small, and/or you deal frequently in small amounts, you may pay disproportionately high dealing charges. This will erode the value of your investments.
- Keep in mind that the rules on capital gains and income on investments held in a Dealing account may change.

Questions and answers

Could a Dealing account be right for me?

Our Dealing account could be right for you if you:

- have already used up your tax allowances this year
- are looking to build up a portfolio of investments outside of a tax wrapper
- understand that growth isn't guaranteed
- need access to a wide range of investment options
- require easy access to the money in the account

If you're not sure a Dealing account is right for you, you should contact a suitably qualified financial adviser.

We offer various Dealing accounts to help you invest for yourself and your family. These include:

- Joint Dealing account – shared with another person.
- Bare trust Dealing account – usually for children.
- Limited company Dealing account – for your business to invest.
- Registered pension scheme Dealing account – for pensions like SIPP or SSAS.
- Designated Dealing account – for a named account for your investments.

Each account has its own application and transfer forms, which you can find on the 'Useful forms' page of our website. Due to the different tax treatments, each account has specific rules and restrictions, such as how you withdraw money or the purposes for which you can use it. For more information on the range of our Dealing accounts and how to apply for them, please visit our Dealing account webpage at: ajbell.co.uk/dealing-account.

Can I open a Dealing account?

To open a Dealing account, you must be aged 18 or over and resident for tax purposes in the UK.

If you're a US or Canadian resident for tax purposes or a US or Canadian citizen, you won't be able to open a Dealing account with us.

What other terms and conditions apply?

Please see our Dealing account terms and conditions.

Who can pay into a Dealing account?

Only you can make payments into your Dealing account, and they'll need to come from a UK bank account in your name (or joint names).

Once your Dealing account is set up, you can make single payments at any time you like. You can also increase or decrease your regular payments.

Are there any minimum payment limits?

When paying into your Dealing account by Direct Debit, you can make a minimum monthly payment of £25. If you would prefer to make an initial one-off payment, the minimum you need to pay in is £250. If you transfer in another Dealing account, you don't need to make any payments.

Once your Dealing account is set up, you can make single payments at any time and increase or decrease your regular payments at any time.

How can I pay into my Dealing account?

You can make a single payment by debit card or 'Instant bank transfer'. We don't accept cheques – which will be returned by post if we receive them. Regular payments need to be paid monthly by Direct Debit. We take Direct Debit payments on the first working day of the month.

Transfers

Can I transfer an existing Dealing account to you?

Yes, you can transfer an existing Dealing account into a Dealing account with us.

To get started, you'll need to open a Dealing account with us. You can do this online in less than 10 minutes. During the online application, you'll be asked to enter the details of the account(s) you want to transfer. We may also need you to post us some documentation.

After you've requested the transfer, it may take some time for us to receive the transfer payment from your existing provider.

Can I transfer my Dealing account to another provider?

Yes, you can transfer the value of your Dealing account to any other Dealing account whenever you like.

The transfer can be as a cash payment – in which case, you'll need to sell all of the investments held in your Dealing account before the transfer is complete – or you can transfer the investments.

Can I deposit share certificates into my Dealing account?

Yes, you can deposit UK share certificates into your Dealing account by posting them to us along with a completed CREST transfer form. You can find the CREST transfer form along with guidance notes for completing the form, on the 'Useful forms' page of our website.

Investments

Which investments can I deal in?

You can choose any investment quoted on a recognised stock exchange that is settled within CREST. This covers investments across the UK and more than 20 overseas markets, and includes

- shares
- funds (unit trusts and OEICs)
- exchange traded funds (ETFs)
- investment trusts
- government bonds
- corporate bonds
- permanent interest-bearing shares (PIBS)
- exchange traded commodities
- warrants and covered warrants

Some investments are described as complex financial instruments. If you choose to invest in one of these, you'll be asked to complete an appropriateness test online – as required by the rules of the Financial Conduct Authority. You should be aware that if you choose to invest in a complex financial instrument, you could lose all your money.

You'll find more information about buying and selling investments on our website.

Can I make regular investments?

Yes, you can.

Our regular investment service lets you invest monthly in a wide range of investments, including the FTSE 350, selected funds, ETFs, and investment trusts.

It's easy to set up a regular investment, and you can do it on our website or app. Once it's set up, we'll automatically make your deals on the 10th calendar day of each month (or the next working day after that).

Just remember – for us to make your deals, there must be enough cash in your account to pay for them. If there isn't, we won't make your deals that month, and we'll try again the next month.

You can change your regular investment instructions up until midnight on the 9th calendar day of each month (or midnight on the day before the regular investment dealing day).

Do I pay tax on any dividends or gains in my Dealing account?

In a Dealing account, you may pay tax on any income or profits that your investments make. The tax payable will depend on your personal circumstances.

The total income ('dividends') which your Dealing account investments make will be subject to tax if it exceeds the dividend allowance, which is currently £500 a year. Any amount you make above the allowance each year is taxable. The rate of tax you pay on dividends which exceed the allowance depends on your income tax rate:

Income tax rate	Dividend tax rate
Basic	8.75%
Higher	33.75%
Additional	39.35%

When you sell investments in your Dealing account you may have to pay capital gains tax on any profits you make. But you also get a tax-free allowance for this and it's currently £3,000 a year. This means you can make up to £3,000 in investment profits before you pay any tax. The level of tax you pay above this amount depends on your total taxable income.

We'll provide you with an annual tax summary for your Dealing account. This should be useful if you need to complete a tax return – you are responsible for paying any tax owed to HMRC.

How do I see a valuation of my Dealing account?

You can check the value of your Dealing account any time you like on our website. You can also check your online cash transaction summary.

Are there any restrictions on what I can invest in?

In your Dealing account, you can't invest directly in private (unquoted) shares. You also can't borrow any money under your Dealing account.

Withdrawing money from my Dealing account

When can I take money out of a Dealing account?

You can take cash out of your Dealing account whenever you like. You can make a one-off withdrawal or set up regular withdrawals.

You can choose to withdraw the full balance held in your Dealing account or withdraw part of that balance. There's no charge for withdrawing money from your Dealing account, though if you need to sell investments you will need to pay dealing charges.

When making a withdrawal from your Dealing account, you'll need to keep at least £100 in your account to keep it open. This amount includes both cash and investments.

Can I set up regular withdrawals?

Yes, you can withdraw cash regularly: monthly, quarterly, half yearly or annually.

This can be a fixed amount, or can be your consolidated natural income (i.e. all income generated by your investments that's been paid into your account).

You can set up a regular withdrawal by completing and sending us a Regular cash withdrawal form. You can find this form on the 'Useful forms' page of our website, or by logging in to your account and choosing 'Withdraw cash' from the 'My account' menu.

At any time, you can stop the payment, or change the amount or frequency.

If you choose to withdraw your consolidated natural income, keep in mind that the income you accrue won't be included in your cash available for investment.

What happens if I die?

If you die, your Dealing account would be part of your estate. Once we're advised of your death, we must take steps to close the account.

We'll liaise with the persons dealing with your estate about the sale of any investments. So it's important that they hold details of the Dealing account.

What are the charges and rates for my Dealing account?

Please see ajbell.co.uk/dealing-account/charges-and-rates for details of our charges. You can find information on the interest rates we pay on cash at: ajbell.co.uk/charges-and-rates/interest-rates.

Further information

How secure is my money?

AJ Bell Securities Limited is the manager of your Dealing account and is responsible for the day-to-day administration and management of the account. It also provides the investment dealing service.

AJ Bell Securities Limited is part of AJ Bell, one of the largest providers of low-cost online investment platforms and stockbroker services in the UK, with assets under administration of £108 billion and 673,000 customers.

AJ Bell Securities Limited is a member of the London Stock Exchange and is authorised and regulated by the Financial Conduct Authority.

What if I change my mind?

You can cancel your Dealing Account if you change your mind. But you'll need to do it within 30 days of the date you receive our email confirming that your account is open.

If you want to make an investment during the 30-day cancellation period, you can do so. But if the investment falls in value, you may get back less than the original value of the subscription.

You can exercise your right to cancel by writing to us at
AJ Bell
4 Exchange Quay
Salford Quays
Manchester
M5 3EE

Or you can email help@ajbell.co.uk, quoting your name and Dealing account reference number.

There's more information about your cancellation rights in our Dealing account terms and conditions.

Are there any compensation arrangements covering my Dealing account?

Yes. The Financial Services Compensation Scheme (FSCS) has been set up to deal with compensation if firms can't meet claims against them. The FSCS operates schemes for different types of products and services, with a maximum limit for cash deposits of up to £120,000 per institution, per individual and up to £85,000 for investments. You'll find more information about compensation from the Financial Services Compensation Scheme at fscs.org.uk.

For cash deposits, the maximum claim you could make is £120,000 per banking licence, per individual.

For investments, the maximum amount of compensation available is £85,000 per investment, per individual – provided the investment itself is authorised by the Financial Conduct Authority.

You can find more information about the compensation arrangements available from the Financial Services Compensation Scheme at www.fscs.org.uk.

Can you give me advice?

No – while we can give you information, we can't give you any advice on financial services, tax-related matters or any other advice on your Dealing account and the investments in it. If you need any advice, please contact a suitably qualified financial adviser.

You could also get guidance from the free government service MoneyHelper. Just remember this guidance won't be financial, and won't recommend the best course of action for your circumstances.

What if I have any further questions?

You can contact us at the address shown below or via our website www.ajbell.co.uk.

What if I have a complaint?

Customer satisfaction is very important to us. If you do have any cause to complain about the services provided, there are clear procedures laid down by the Financial Conduct Authority to ensure that your complaint is dealt with fairly.

Please contact us in the first instance at:

AJ Bell
4 Exchange Quay
Salford Quays
Manchester
M5 3EE

Tel: 0345 54 32 600

Email: help@ajbell.co.uk

If you aren't satisfied with our response, you may refer your complaint to the Financial Ombudsman Service, free of charge at:

Financial Ombudsman Service
Exchange Tower
London
E14 9SR

Tel: 0300 123 9123

Website: www.financial-ombudsman.org.uk

Making a complaint will not affect your right to take legal proceedings.

IMPORTANT

The information provided in this key features document is provided based on our understanding of current law, practice and taxation, which may be subject to change.

Full details of the legally binding contract between you and AJ Bell Securities Limited are included in the Dealing account terms and conditions.

The laws of England and Wales will apply in all legal disputes.

If you would like a copy of this or any other item of our literature in large print, Braille or in audio format, please contact us on 0345 54 32 600 or by email help@ajbell.co.uk

All documents and communications to you will be provided digitally and in English - if you require a paper document, please contact us.